



# Medical Repair Services

## State-of-the-Art Support for Your Medical Device Product Lifecycles

Unprecedented market conditions can put a strain on medical device supply chains. Support your medical device product lifecycles by leveraging ISO 13485–certified facilities with medical device–compliant processes, fully optimized high-efficiency operational models, robust repair capabilities as well as parts and inventory management – all supported by a globally tested infrastructure for forward and reverse logistics. Entrust your medical repair operations to the high-tech integration labs and equipment testing facilities of Shyft Global Services, which maintain the level of strict controls unique to the requirements of healthcare technology manufacturing.

## Rethink Your Medical Device Repair Operations

Product repairs are a key driver of customer experience – and your customers deserve prompt, efficient responses. Our industry-leading repair services team is there when equipment needs to be repaired or updated, and quickly finds the right solutions to ensure overall satisfaction and long-term retention. Gain the freedom to focus on your next big initiative while still giving your customers the world-class repair experience they deserve.



### Reduced Operating Costs

Our global network of facilities helps you to save precious capital instead of investing in resources and company-owned infrastructure for medical repairs



### Quality Based on Your Standards

Our repair technicians and engineers work with you at a program level to understand what success looks like for your organization



### Flexible Pricing Models

Flexible pricing models allow you to pay a single fee per month on top of reduced operating costs from leveraging an outsource model



### Unique, Customizable Solutions

We partner with you to create unique infrastructure within our facilities that enables a safe testing environment for both your products and our experts



### Optimized Inventory Planning

Our internally developed shop floor control system provides a singular global view of your components within the reverse logistics process, enabling better inventory planning and reduced costs



### Single Technology Partner

Simplify operations, maximize the lifetime value of your products and deliver a seamless customer experience with all your reverse logistics processes and depot repair services under one roof

## Healthcare Manufacturing and Repair Experience

Shyft has experience in the following healthcare modalities, including components such as collimators, embedded computers, PCBAs of various function, amplifiers, power supplies, patient couches, modality unique tooling and more:

- ▶ Ultrasound
- ▶ Magnetic Resonance Imaging (MRI)
- ▶ Image-Guided Therapy (IGT)
- ▶ Advanced Molecular Imaging (AMI)
- ▶ Computed Tomography (CT)
- ▶ Digital X-Ray (DXR)

## Our Business was Built to Support Yours

Our strategically located, ISO 13485–certified facilities are individually certified and managed with overlapping key processes, including medical device–compliant processes for security, handling and chain of custody.



## About Shyft Global Services

Shyft Global Services is a leading technology lifecycle service provider that partners with companies around the world to shift the way they do business. Powered by a robust global logistics network, team of outsourcing experts and decades of experience, Shyft's end-to-end product and customer lifecycle services enable technology companies to reinvest in growth, transformation and innovation.

**Ready to shift your business forward?**

To learn more, visit: [shyftservices.com](https://shyftservices.com)

